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I'd like to rent a snowboard, please.

Naoki and Hideo are in Canada. What do you think they are doing?



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LISTENING



licence = license

Some people are renting things. Listen. Check (✓) the correct answers.

- Naoki is an experienced snowboarder. a beginner.
- Yuka wants a bigger bike. newer bike.
- The clerk wants Kentaro to pay for the rental now. to see Kentaro's ID.
- The clerk asks Kana to sign the agreement. when she will return the board.

LOOK AND LEARN

Study these questions and answers:

Rental clerk	Customer
Can I help you?	I'd like to rent a snowboard, windsurfer, bike, please. I'm here to pick up a rental car.
Can I see your ID, please?	OK. Here's my passport. driver's license.
Do you have a credit card?	Here you go.
You need to leave a deposit.	How much is it?
Would you like a helmet, too?	Oh, yes. Good idea.
Customer	Rental clerk
How much is the deposit?	Two hundred dollars.
Do you have anything newer? This one's really worn out!	I'll have to check. Give me a minute.

Now practice with a partner. Take turns asking and answering.

CONVERSATION

Listen to the conversation between Hideo and the rental clerk.
Fill in the blanks.

Clerk: May I help you?

Hideo: Yes. I'd like to rent (1).....

Clerk: OK. How long do you want it for?

Hideo: (2).....

Clerk: OK. Our prices start at (3).....

Hideo: Do I have to pay in advance?

Clerk: No, but I'll need a deposit now.

Hideo: Oh, OK.

Clerk: Do you have some proof of identity? For example,
(4).....?

Hideo: Yes, sure. Here you go.

Now practice the conversation with a partner.

OVER TO YOU!

Make two more conversations like the one above. Use this information:

- | | |
|-----------------------------|---------------------|
| (1) a bicycle | (1) a windsurfer |
| (2) Just a couple of hours. | (2) For half a day. |
| (3) \$20 | (3) \$80 |
| (4) a passport | (4) an ID card |

ACTIVITY

Work with a partner. Take turns being Student A and Student B.

Student A: Turn to page 57.

Student B: You want to rent a snowboard. Tell the clerk, Student A, what you want, and answer his/her questions.

Student A will start.

