

Dear Customers,

At OUP, we regularly review and make changes to our list of titles to ensure they are up-to-date, diverse, inclusive, and reflective of the world we live in, and we take steps to remove any products that are no longer appropriate from our collection. We also continuously listen to feedback from our customers, and we take our responsibility to learn and improve very seriously. We have invested and are investing in our team's development to create more inclusive content and are working with experts on all D&I characteristics to drive improvements on existing and new content/titles.

For those reasons, 10 titles from the Biff, Chip and Kipper series in Oxford Reading Tree have been withdrawn from sale. See the list of affected titles [here](#).